Wriggle Parents' Information Pack

Wriggle

Technology for Learning

Scoil Chonglais

Your Wriggle Store Information

Key Dates and Important Information

Online Store Opens: Now

Online Store Closes: 16th July

Store Code: 85361903

Visit your Wriggle School Store **store.wriggle.ie** to purchase your device

i

To learn more about Wriggle Learning!

Click Here

What's included in your child's Wriggle Technology Bundle?

- Lenovo 300w Win 8GB/128GB €529
- Heavy Duty Case €50
- Wriggle Services and Support for 3 years €99. See what's included **here**
- Device Management license included
- Provisioned Educational Apps (chosen by your school) available on your device

- FREE access to 100s of short training videos in safely using technology for learning for parents and students on Wriggle Connect. See what you have access to **here**
- Insurance offering available at time of purchase or alternatively at

  https://wriggle.ie/parents/ordering/insurance-repairs/

What is Wriggle's Services & Support? Why do I need it?

The risk associated with unmanaged devices in school is that students can access any app with any age rating at any time.
To prevent this, Wriggle's team of experts put your child's device through a rigorous process to ensure:

- School Specific device restrictions are applied to your device
- *Your device is set up for educational use
  Please note: Web content filtering is not included.
- Your device is safely managed by our team
- All school apps are available on your device
- New school apps and updates are pushed to your device as required
- Setup of all eBook accounts, to enable you to easily install your eBooks.

...and lots more

Queries and issues always arise, which is why Wriggle's team offer parents a full support service including:

- Full phone and email support
- Technical support & advice from our team
- School and 3rd party app support to ensure optimal performance
- Device reconfiguration to school specifications
- Device Management app support
- Device repairs and updates
- Device management licence & platform maintenance
- Warranty and logistics repairs & support
- Device unlocking should it become disabled

...and much more

As part of your Wriggle Service and Support, you and your child will be provided with access to 100s of tutorials on:

- Device Safety and security
- Parental restrictions and internet filtering
- Tutorials on the most popular school learning apps

...and so much more

Learn more about all the training support available to you on the next page!

i

For a full list of the all the services & supports provided to you by Wriggle Learning!

Click Here

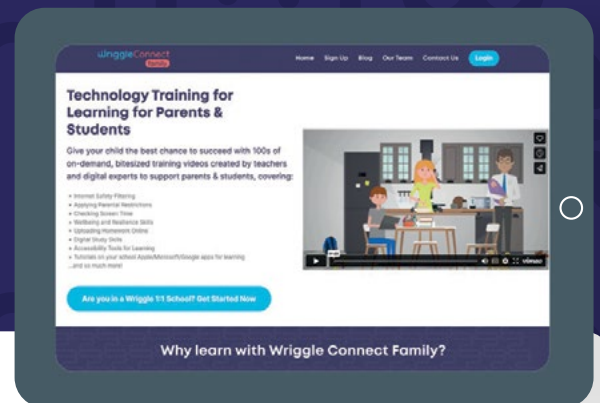**Last year, our team answered & supported 20,000 parent phone calls & 15,000 emails!**

Full on-demand access

to 100s of 2 minute tutorials online on safety using Technology for Learning for you and your child

Ẅriggle Connect *family*

...included In Your Wriggle School Technology Bundle!

We understand that to use technology effectively, your child needs support and you need to know how to help them when they need it. That is why our team of teachers and digital safety experts have created a library of over 1000 tutorials. You will have FREE access to all these tutorials on our online training platform,

Wriggle Connect Family.

What Tutorials Do We Have Access To?

- Device setup and security
- Internet Safety Filtering
- Applying Parental Restrictions
- Checking Screentime
- Wellbeing & Resilience Skills
- Uploading Homework Online
- Digital Study Skills
- eBook download guides
- Accessibility tools for learning
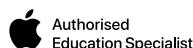- Tutorials on the most popular school learning apps

+ So Much More!

All of these tutorials are available on demand, FREE of charge to your whole family on the Wriggle Connect Family platform.

To learn more about

ẄriggleConnect *family*

Click Here

Affordable payment options and insurance cover designed for schools and families

Get your child's Wriggle School Technology Bundle for a low, affordable monthly cost

Developed in partnership with humm by flexfi, Wriggle's Parents Financing plan has been created to help parents better manage back to school costs, while ensuring their children can access the best blend of technology and learning materials for the school year.

To learn more about our parents payment plan

Click Here

* Minimum order price of €400 required to avail of humm

From **€4.99** per month

Get discounted device insurance to protect your child's device!

Accidents Happen!

Most parents opt to insure their child's device, and 1000s of families have the need to make a claim every year.

It is strongly recommended that you insure your child's device to ensure its protection at all times.

Our insurance policy is designed specifically for devices in schools.

This exclusive offer for Wriggle customers has a lower excess fee and covers:

- Accidental Damage
- Loss Cover
- Liquid Damage
- Theft
- Unlimited Repairs

...and lots more

It is highly recommended to insure your child's device. To learn more about Wriggle's unique insurance offer for you and your child.

Click Here

humm®   YeS INSURANCE.IE

A guide to installing eBooks

As part of Wriggle's Services and Support for parents and students, our expert team will:

- Create all the eBook publisher accounts for your eBooks.

- Provide detailed video guides on downloading eBooks to your child's device.

Wriggle's team will create a set of consistent credentials for your child so that they will have the same username and password for all their eBooks. These can be found on your child's information sheet that will come with their device.

To learn more about installing eBooks

Click Here

eBooks

How To Order Your Wriggle School Technology Bundle

To make it easy to get your child set up with everything they need for the new school year, the Wriggle team created an online store especially for your school where you can order your child's device, accessories, insurance, training and support all in one place.

i

To learn more about the simple steps to order your child's School Technology Bundle

Click Here

How do I access my school's Wriggle online store?

Simply visit **https://store.wriggle.ie** and enter your school code as seen on page 2.

wriggle.ie

Got a question about your Wriggle device?

wriggle.ie/support

info@wriggleconnect.ie

Wriggle

Technology for Learning